

TERMS AND CONDITIONS

Last Updated: 16 September 2026

Thank you for your interest in our website <https://grimforged.com/> (the "Website").

These Terms and Conditions (the "Terms", "Agreement") shall govern the contractual relationship between you and SACRED DEVELOPMENTS LTD, a company incorporated and registered under the laws of England and Wales with company number 15645705 whose registered office is at 13 Pendrill Street, Hull, England, HU3 1UU, hereinafter collectively referred to as "we", "us", "our" and "Company".

By browsing the Website, creating an account, or purchasing anything from us, you thereby confirm your acceptance of these Terms. Before you access, use, or acquire any materials, information, products, or services, take the time to read through these Terms carefully so you can confirm they align with your expectations and contain nothing you find objectionable or unacceptable. Should any part of these Terms be unacceptable to you, you should stop using the Website. These Terms have no bearing on games, websites, products, or services that belong to or are supplied by companies outside our ownership or control, nor do they apply to individuals who are not employed or supervised by us.

By agreeing to these Terms, you are also agreeing to comply with any other supplementary terms, conditions, and policies mentioned in this document and/or accessible via links on the Website.

1. DEFINITIONS

In these Terms, unless the context requires otherwise, the following words and expressions shall have the following meaning:

- "Business Day" refers to any day (excluding Saturday, Sunday, or public holidays) when banks and governmental authorities in the United Kingdom and Estonia are open for business;
- "Game" refers to Grimforged available at the Website;
- "Personal Data" refers to any information relating to an identified or identifiable natural person;
- "Platform" refers to the Website and Services collectively;
- "Privacy Policy" refers to the Privacy Notice and Cookie Policy available on the Website, governing the procedures for processing Personal Data followed by the Company;
- "Services" refers to the services provided by Company as defined herein. Our Services are provided to you only for private, non-commercial use;
- "Token(s)" refers to the in-Game virtual currency, i.e. golds, including coupons and special offers (discounts, promotions etc.) related to them, that user may use in order to acquire Virtual Items;
- "You", "your", "customer" and "user" refers to any person using or accessing our Platform;
- "Terms", "Agreement" refers to the latest version of this Terms;
- "Virtual Items" refers to the term as defined in Clause 7 herein.

2. OUR SERVICES

Through this Website, the Company runs a free-to-play online digital card Game. Registered users are permitted to make use of the Services offered, in accordance with applicable law and these Terms. The Company may, at its own discretion, change the functionality and scope of the Services at any time.

Access to the Platform is granted to you under license rather than through a sale, and you acknowledge that this does not transfer or assign any title or ownership interest in the Platform or the Game, nor

should this Agreement be interpreted as conveying any rights through a sale. Any access to or use of the Platform and the Game must comply with this Agreement, relevant statutory provisions, and any other supplementary terms referenced herein or posted on our Website.

Using the Services may require particular hardware, software, capabilities, and other resources on your part, such as a stable internet connection. Obtaining and maintaining these resources, at your own cost, is entirely your responsibility.

3. PRIVACY

The collection, storage, and use of data gathered from you are carried out in line with our Privacy Policy, which can be found on our Website. We recommend reviewing our Privacy Policy before you begin using our Website or Service.

Displayed clearly on the Website, the Company's Privacy Policy sets out how your personal data, including payment information, is gathered, retained, and used. To safeguard your data, the Company applies suitable technical and organizational safeguards, which include adherence to the Payment Card Industry Data Security Standard (PCI DSS) for payment-related data and, where relevant, the General Data Protection Regulation (GDPR).

4. ELIGIBILITY

Use of our Website and Services is restricted to lawful purposes only, and must be conducted in accordance with all relevant laws and regulations. Only individuals who are at least 18 years old may access our Website. Where the legal age of majority in your jurisdiction or place of permanent residence is higher than 18, that higher age threshold will govern instead.

By accessing and/or using our Website and Services, you affirm and guarantee that you possess the legal capacity to enter into and form binding contracts under the laws that apply to you.

The Company explicitly states that it does not provide its Services to, and does not accept customers from, the following territories/jurisdictions: Afghanistan, Albania, Algeria, Angola, Belarus, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cameroon, Central African Republic, Chad, China, Croatia, Cuba, Democratic Republic of the Congo, Democratic People's Republic of Korea (North Korea), Ethiopia, Gabon, Guatemala, Guinea, Guinea-Bissau, Haiti, Iran, Iraq, Kenya, Kosovo, Laos, Lebanon, Liberia, Libya, Madagascar, Mali, Moldova, Monaco, Montenegro, Mozambique, Myanmar (Burma), Namibia, Nicaragua, Niger, Nigeria, Northern Cyprus, North Macedonia, Philippines, Republic of Congo, Russia, Senegal, Serbia, Sierra Leone, Somalia, South Africa, South Sudan, Sri Lanka, Sudan, Suriname, Syria, Tanzania, Tunisia, Venezuela, Vietnam, Yemen, Zimbabwe as well as all disputed/occupied territories (e.g., Crimea, Donetsk, Kherson, Luhansk and Zaporizhzhia territories etc.) and any other jurisdiction where it would be illegal under applicable laws and regulations with regard to the Company. Please note that this list may change as necessary to maintain strict adherence to all applicable legal requirements.

5. MODIFICATIONS

The Company may, from time to time and at its own discretion, alter, suspend, or discontinue this Website, its Services, and/or its content without giving advance notice. Checking these Terms periodically is up to you. Whenever changes are made, we will revise the "Last Updated" date shown at the top of these Terms to reflect when they take effect. By continuing to use or access our Website after such changes are made, you are deemed to have accepted them. Should you object to any part of the Terms or find yourself dissatisfied with the Website for any reason, your sole option is to stop using the Website without delay.

6. YOUR ACCOUNT

Access to our Services requires that you first set up an account on our Website. During registration, you commit to supplying truthful and complete personal details such as your name, phone number, email address, and any other information the registration form requests and to setting up a password. Keeping your account and password confidential falls to you, and you agree that you are answerable for all activity that takes place through your account.

Your account is personal to you, and you may not share it or allow any other person to utilize your account. You may not use another person's account. You are responsible for all activities that occur under your account. You must immediately notify us if your registration information changes.

You bear full responsibility for any harm arising from unauthorized access to your account. Should you become aware of, or have grounds to suspect, any unauthorized use of your account or any other security breach, you must notify us without delay.

The Company is entitled to refuse a user's registration where legitimate, objective grounds exist. Such grounds can include, without limitation, violations of the Terms, anti-fraud efforts, uncertainty over the user's true identity, suspected spam-related activity, doubts about whether the user meets the age requirement, fraudulent conduct, or attempts to sign up from markets where the Company does not offer its services. The Company may also impose extra registration requirements, such as identity checks or anti-spam procedures.

At our discretion and without advance warning, we may suspend or end your access to the Services at any point this includes situations where you have breached any part of these Terms, where activity on your account has caused or could cause harm to the Services, where it infringes third-party rights (intellectual property rights included), or where it breaches applicable laws or regulations. When your account is terminated, the license granted to you to use the Service, or any portion of it, ends as well.

7. VIRTUAL ITEMS

While using the Service, you may acquire points, coins, virtual in-Game items, achievements, progressions, or access to additional features, levels, characters, maps, or other content (collectively, "Virtual Items") through making exchange with the Tokens, which may be replenished by purchasing ready-made packages or topping up any amount with a real-world currency.

Virtual Items exist purely for use within the Game, hold no monetary value, and may not be exchanged for cash, sold, or transferred, unless expressly stated otherwise. What you receive is a license to use these Virtual Items, not outright ownership of them, and no ownership or proprietary interest in them is conferred on you.

The Company may choose to buy back, swap, or lease Virtual Items from you in return for real-world money, Tokens, or other Virtual Items, according to the terms shown in the relevant section of the Website before you finalize the transaction.

If your account is terminated, all Virtual Items will be deleted or removed and will not be recoverable, retrievable, or refundable.

8. TOKENS

You are granted, by the Company, a limited, revocable, non-exclusive, and non-transferable license permitting you to use your Tokens exclusively within the Platform to obtain Virtual Items, tied specifically to the account under which the Tokens were purchased.

All Tokens and Virtual Items are treated as final purchases and are non-refundable, except where we decide otherwise at our own discretion.

Tokens serve one purpose only – obtaining Virtual Items and cannot be converted into cash or any other form of value. Not being legal tender, they cannot be topped up, resold, transferred, or put to any use

beyond what is set out within the Service, Game, or our Website Shop. Using Tokens on an account other than your own is not allowed, unless these terms specifically permit it or the law requires it.

The Company holds complete control over all Tokens and, insofar as the law permits, may change their value, alter them, or do away with them entirely at its own discretion, without incurring any liability for doing so. Once Tokens have been credited to your account, the Company is deemed to have fulfilled its obligations to you in relation to those Tokens.

Tokens carry no monetary value, cannot be converted into real money, and are usable only within the Game. Beyond the limited, revocable, non-transferable license granted to use Virtual Items or Tokens within the Game, you hold no ownership interest or other rights in them.

Should your account be terminated or suspended for whatever reason, or should the Company decide to discontinue the Game, all your Tokens and Virtual Items will be forfeited. The Company keeps the authority to administer, regulate, alter, or remove Tokens and Virtual Items however it deems appropriate, and bears no liability to you or any other party for taking such actions.

9. ACCEPTABLE USE

Use of the Services is permitted only insofar as it complies with these Terms and all relevant laws and regulations. It falls to you to make sure your use of the Services does not breach any applicable law, regulation, or the rights of third parties. To protect ourselves, other users, and third parties, we may take whatever measures we consider appropriate, which could involve (1) suspending or terminating your account, whether temporarily or permanently, and/or (2) reporting instances of misconduct to relevant authorities or law enforcement agencies.

Using automated methods to extract, harvest, or scrape information, data, and/or content from our Services or any related digital properties is not permitted.

10. USER BEHAVIOR LIMITATIONS

Both these Terms and all applicable laws and regulations govern how you may access and use the Services. You are barred from:

- accessing or using the Services without the legal competence needed to agree to these Terms;
- copying without authorization, modifying, adapting, translating, reverse engineering, disassembling, decompiling, or building derivative works from the Services or any content they include, such as software and Virtual Items, except where these Terms or the law specifically allow it;
- distributing, licensing, transferring, or selling any portion of the Services or any works derived from them;
- promoting, renting, or leasing the Services in exchange for payment, or using them for commercial advertising or solicitation, unless another provision here directly allows it;
- putting the Services toward commercial, political, or other unauthorized ends without securing our written approval, including through advertising, solicitation, or spam;
- disrupting or attempting to disrupt the Services or our website, or getting around any security measures we have put in place;
- folding the Services, or any part of them, into a separate program or product;
- deploying automated tools to gather information from the Services or interact with them;

- posing as someone else or misrepresenting your relationship to any person or entity, including presenting content as though it came from the Services;
- engaging in intimidation, harassment, or the promotion of sexually explicit material, violence, or discrimination on the basis of race, sex, religion, nationality, disability, sexual orientation, or age;
- accessing another person's account or system without the Company's authorization;
- using the Services in ways that run counter to or undermine what they are meant for;
- taking advantage of cheats, bots, hacks, bugs, or design flaws to gain unauthorized access or an unfair edge in the game;
- trading, selling, or duplicating Virtual Items without the Company's explicit permission;
- running or building matchmaking services for the Game without authorization;
- uploading or sending files containing harmful software, unsanctioned advertising, personal data, content that infringes intellectual property, defamatory material, or anything illegal, offensive, or meant to harm or provoke others;
- offering advice or recommendations without holding the proper licenses or qualifications;
- limiting or hindering other users' ability to use the Services, or putting the Company, the Services, or users at risk of harm or liability.

At our own discretion, and whether or not we give advance notice, we may revoke or restrict your access to the Platform, including the Game, Tokens, and Virtual Items, for any reason, or none at all. This can occur, for instance, where you have violated these Terms or engaged in conduct harmful to the Services or other users. Where your access to the Game ends because we have lost the rights needed to provide it, we will make a reasonable effort to move your account over to a third-party provider that takes over those rights.

11. DORMANT ACCOUNT POLICY

User accounts left inactive for more than 30 calendar days may be disabled or deactivated by us. This housekeeping measure helps keep our infrastructure running smoothly for everyone else. Should such termination occur, any data tied to that account may be permanently deleted, and we are under no obligation to give you advance email notice beforehand.

12. CONTENT AND COMPLIANCE PROCEDURES

Making use of our Services means you agree to follow the Terms as well as any other policies the Company publishes on an ongoing basis. If you come across content on the Website that you think breaches the Terms, another published policy, or that you consider unlawful, please report it to support@grimforgen.com including the following information:

- a well-supported explanation setting out the grounds for your claim that the information in question constitutes illegal content;
- a precise identification of where that information can be found electronically such as the exact URL or URLs along with any further details needed to pinpoint the illegal content, adapted as appropriate to the type of content and the hosting service involved;
- the submitting individual's or entity's name and email address;

- a declaration from the individual or entity filing the notice affirming their genuine belief that the information and claims it contains are accurate and complete.

We may enforce these policies using a range of methods, which can include, among others, giving written warnings, taking down content, or limiting or ending a user's access to the Website or Services. We also reserve full discretion to permanently and irreversibly delete accounts, whether in response to repeated policy breaches or a single serious violation.

Regulatory Compliance and Prohibitions

Every transaction, payouts included, is carried out subject to Anti-Money Laundering (AML) and Know Your Customer (KYC) obligations. Before processing any transaction, the Company requires users to verify their identity and supply any other information it requests; not doing so may lead to transactions being refused or held up. The Company operates in line with all relevant laws as well as the rules of applicable card schemes, Visa and Mastercard among them. No transaction may be tied to illegal, fraudulent, or prohibited activity, this covers, without limitation, money laundering, funding terrorism, dealings involving restricted goods or services, gambling, adult content, or anything else barred by the Company, card scheme rules, or the law.

User Authentication and Security

Users must be logged into their account to begin a transaction, and additional authentication may be required. The Company protects transactions and user data through secure methods such as encryption and, where applicable, 3D Secure or similar protocols.

13. PRICING

Pricing for Tokens and Virtual Items will be posted clearly on our Website. While we may adjust these prices at any point, doing so will not affect purchases already made.

Our Website conducts both incoming and outgoing transactions primarily in Euro (EUR). Users should keep in mind the currency-related implications and fees tied to conversion, particularly when transferring funds out to personal accounts.

14. PAYMENT METHOD

Payment can be made through whichever methods are listed on our Website. Cards belonging to a third party may not be used to make payments. Keep in mind that certain payment methods may carry extra fees, foreign transaction charges, currency conversion costs, and other fees your card issuer applies, among others. Since we have no control over these charges, we bear no responsibility for any fees your card issuer imposes. Unless checkout states otherwise, payment for purchases is due right away once the order is confirmed. Should payment not arrive by the due date, we may suspend or cancel your order. Only the payment methods listed on our Website at the time you make a purchase will be accepted.

Cards not authorized by their actual holder may never be used on our Website. Using our Website means you agree not to use any credit card without having express permission to do so. Should the payment method you provide be declined or fail to process for whatever reason, we may cancel the order.

Supplying accurate, current billing details is your responsibility whenever you purchase products through our Website. Contact us right away if you spot what looks like a billing error on your purchase. We may keep your billing information on file for future purchases unless you ask us to delete it.

15. PAYOUT SERVICE

A payout service is offered by the Company, allowing qualifying users to have funds payouts and Original Credit Transactions ("OCTs") included sent straight to their bank cards. To qualify for payouts, a user must (i) not be located in, or hold a card issued in, any of the restricted jurisdictions named in the Eligibility section, (ii) hold an eligible Visa or Mastercard card, and (iii) have finished all necessary verification and compliance checks. This service is meant strictly for personal, non-commercial purposes and remains subject to these Terms along with all relevant laws and regulations.

Provided all eligibility, verification, and legal conditions are met, a user may request a payout in the following situations: (i) the user's account has been credited with a refund, reversal, or compensation and they choose to move those funds to an eligible bank card; (ii) the user is closing their account and asks to withdraw funds arising from the Company's exchange of Tokens, in cases where applicable law specifically mandates such transactions; (iii) any other circumstance in which the Company is obligated, under these Terms and applicable law, to issue a payout to the user.

Only eligible Visa and Mastercard cards can receive processed payouts. Whether the payout service is available to a given user can hinge on the card issuer's own policies, as well as on the user meeting all verification and eligibility criteria set by the Company and its payment partners.

Not every country or region has access to payout services. Users based in, or holding cards issued from, a country or territory where such services are barred by law or by the Company's own policies will not be able to use them through the Company. This encompasses, though is not limited to, the jurisdictions named in the Eligibility section of these Terms, along with any additional countries or regions that may be added or revised from time to time to keep pace with applicable legal and regulatory obligations.

The Company reserves the right to refuse, suspend, or terminate access to the payout service at its sole discretion, including in cases of suspected fraud, non-compliance, or where required by law or payment network rules.

Disclosure

The Company's role is limited to facilitating payout transactions to eligible bank cards, without any guarantee that a payout will succeed or be completed on time. Delays, failures, errors, or losses tied to third-party payment networks (Visa and Mastercard among them), the user's card issuer or bank, or any intermediary financial institutions handling the payout fall outside the Company's responsibility and liability. What the Company is accountable for is limited to setting the payout in motion according to the user's instructions and the relevant verification procedures. Once that payout has been successfully initiated, whatever processing, delays, holds, or failures follow are beyond the Company's control and liability. Users understand and accept that their card issuer or bank may subject the receipt of funds to further review, restrictions, or other actions, none of which the Company is responsible for.

Payout Process and Conditions, Payout History

Unless the Website states otherwise or the Company agrees in writing to a different arrangement, all payouts will be processed and sent in Euro (EUR). Should your bank card or account use a different currency, your financial institution, not the Company, may charge conversion fees or apply its own exchange rates. Once a payout request is approved, the Company will begin processing it within a reasonable period, generally 1-3 Business Days, though how long it then takes for funds to reach your bank card depends on your card issuer and bank. The Company bears no liability for delays caused by third-party payment processors or banks. A record of your completed payouts is available through your user account dashboard on the Website, showing details such as the transaction ID, payout amount, date, status, masked card information, and any fees or deductions applied. Where a payout is reversed or refunded, whether due to technical errors, regulatory obligations, or a permitted request from the user, the Company will inform you and carry out the reversal or refund in line with applicable law and payment network rules.

Fees and Charges

Before disbursing a payout, the Company may subtract any applicable fees or commissions from the amount. Every such fee, service charges and commissions included, will be shown to you clearly, either when you submit your payout request or in the relevant part of your user account dashboard. Note that your card issuer or intermediary banks may impose further fees of their own, for which the Company is not responsible. Whatever fees apply, the Company will always show them to you before you confirm your payout request.

Limits

Payouts are subject to the following minimum and maximum transaction limits:

(i) for Mastercard: EUR 20,000.00 per single transaction; EUR 50,000.00 per day (maximum 150 transactions); EUR 100,000.00 per week (maximum 250 transactions); EUR 300,000.00 per month (maximum 750 transactions); or

(ii) for Visa: EUR 20,000.00 per single transaction; EUR 50,000.00 per day (maximum 50 transactions); EUR 200,000.00 per week (maximum 100 transactions); EUR 300,000.00 per month (maximum 200 transactions). The minimum payout amount is EUR 10 per transaction.

These limits may be changed by the Company at any time to satisfy legal, regulatory, or risk-management needs, with any such changes communicated to you either on the Website or during the payout request process.

Managing Declined Payout Transactions

Should a payout transaction fail or get declined, you will hear from the Company either at your registered email address or via your user account dashboard. Declines commonly stem from causes such as: incorrect or invalid card details; a card that isn't eligible or supported for Original Credit Transactions (OCT); a failure to satisfy anti-money laundering (AML) or know-your-customer (KYC) obligations; insufficient funds in the user's account; cards that aren't supported; technical problems on the part of payment processors or card issuers; or restrictions stemming from applicable laws, regulations, or card network rules. Wherever it can, the Company will try to clearly explain the reason behind a decline.

Where your payout request has been declined, start by checking that your card details are correct, that your card is eligible for payouts, and that you've satisfied all AML/KYC obligations. Should the problem continue, reach out to our customer support team at support@grimforged.com for help. The Company may ask for further information or documents to sort out the issue, and reserves the right to refuse or hold off on payouts until every requirement has been met. Your user account dashboard may also offer guidance on resolving declined transactions.

Keep in mind that certain countries or jurisdictions specified in these Terms are excluded from payout availability, and since the Company only facilitates payouts, it is not responsible for delays or failures caused by card networks, banks, or other third parties.

Payment Dispute Resolution

Should you want to dispute a transaction, payouts included, you need to inform the Company in writing at support@grimforged.com within 30 days of the date it took place. The Company will look into the dispute in good faith and get back to you with a resolution or response within a reasonable timeframe. Should the outcome not satisfy you, further remedies remain open to you as set out in the Governing Law sections of these Terms.

16. TAXES

You are responsible for any applicable taxes or duties imposed on your purchases, unless otherwise provided by applicable laws. By making a payment through our Website, you authorize us to charge the

payment method you have provided for the full amount of the purchase, including any taxes (if applicable), shipping and handling fees, and other charges.

17. DELIVERY

Instructions regarding the delivery of purchased goods through our Website will be sent to the email address linked to your account. Please note that the delivery process may take up to 14 calendar days from the moment of payment confirmation.

We retain the right to cancel any orders that cannot be delivered, and in such cases, a full refund will be issued.

18. REFUNDS

A refund becomes available to you in the following circumstances:

- Where a purchased item has technical problems that stop you from using or accessing it, reach out to our customer support team at support@grimforged.com. A refund will follow if we're unable to fix the problem within 5 Business Days;
- Where you notice unauthorized charges tied to your purchases, get in touch with our customer support team right away. We'll look into it, and a refund will be issued if the charges turn out to be unauthorized;
- Where a payment mistake occurs an overcharge or incorrect billing, for instance reach out to our customer support team with proof of the error, and we'll deal with the matter promptly, potentially including a refund;
- A refund may also be issued where we detect transactions that appear fraudulent, or in other situations where doing so is needed to protect our interests and maintain the integrity of our website.

Consumers residing in the EEA, United Kingdom, or Switzerland are entitled to a mandatory right to cancel an order for digital content (such as Virtual Items or Tokens) within 14 days, without needing to give a reason. This cancellation window closes 14 days after the Virtual Items or Tokens are delivered.

To exercise this right of withdrawal, get in touch with us at support@grimforged.com.

Upon cancelling an order, we will return all payments you made without unnecessary delay, and no later than 14 days from when we learn of your decision to withdraw though this may take up to 1 month depending on your payment provider. Reimbursement will be made using the same payment method you originally used, unless you have specifically agreed to something different; in no case will you be charged any fee for this reimbursement.

19. INTELLECTUAL PROPERTY RIGHTS

Ownership of the Website/Platform and everything it contains software, images, graphics, video, audio, text, and logos among them rests with the Company, its affiliates, or its licensors, and this content is safeguarded under relevant intellectual property law. Without first obtaining the Company's written consent, you may not copy, reproduce, distribute, publish, display, perform, modify, create derivative works from, transmit, or otherwise make use of any part of this Website. Just as the Company respects others' intellectual property rights, it expects the same of its users. Should you believe that any content on the Website infringes your intellectual property rights, reach out to us at support@grimforged.com with the following details:

- a description of the claim along with the grounds supporting it;

- an explanation of where on the Website/Platform the allegedly infringing material can be found;
- your contact details, including name, address, phone number, and email address;
- a statement affirming your good-faith belief that the contested use lacks authorization from the intellectual property owner, their agent, or the law;
- a statement, made under penalty of perjury, confirming that the information provided in your notice is accurate and that you either own the intellectual property rights in question or are authorized to act for the owner.

The Company commits to taking down any Website content or materials that violate someone else's intellectual property rights. Every trademark, service mark, trade name, logo, and other designation appearing on this Website/Platform belongs to its respective owner. None of these marks or logos may be used by you without first obtaining the owner's written consent.

As a collective work or compilation, the Website/Platform including but not limited to its text, photographs, graphics, video, audio content, metadata, and computer code is protected by copyright under applicable law both domestically and internationally. Content appearing on the Website/Platform or within the Game, such as in-Game items and illustrations of characters and maps, may have been developed together with content providers engaged by the Company, in which case all rights, title, and interest in that content remain with the Company.

Copyright protection also extends to every individual article, photograph, graphic, video, audio piece, and other element that makes up the Website/Platform. To the extent permitted by applicable and international copyright law, all copyrights in the Website/Platform belong either to us or to our third-party licensors. Absent written authorization from the Company, you may not publish, reproduce, distribute, enter into a database, display, perform, modify, create derivative works from, transmit, or otherwise exploit any part of the Website/Platform this includes, without limitation, using it to train, develop, or otherwise power a machine learning or artificial intelligence model or tool.

Ownership of every trademark, service mark, trade name, product name, and logo found on this website rests with its respective owner. Mentioning any product, service, process, or other information by trade name, trademark, manufacturer, supplier, or similar reference neither implies nor constitutes an endorsement, sponsorship, or recommendation by this Website, nor the reverse.

Visa and Mastercard Branding Guidelines

Displaying the Visa and Mastercard logos is something the Company does strictly in line with each card network's official branding rules. Ownership of all Visa and Mastercard trademarks, service marks, and logos remains with their respective owners. These logos appear on the Website purely to provide information, and their presence does not suggest sponsorship, endorsement, or affiliation with Visa or Mastercard unless the relevant card network has given express written authorization. The Company commits to never using the Visa or Mastercard names, marks, or logos in a way that might create a misleading impression about its relationship with these card networks.

20. INDEMNIFICATION

You commit to defending us along with our officers, members, managers, employees, and agents indemnifying us, and holding us harmless against any claims, liabilities, damages, losses, demands, or expenses (attorney's fees and related costs included) that stem from or connect in any way to your use of the Platform, any breach or alleged breach by you of these Terms, or any violation on your part of another person's rights, including those of fellow Platform users.

21. DISCLAIMERS

EVERYTHING THIS WEBSITE PROVIDES — ITS INFORMATION, PRODUCTS, AND SERVICES — COMES TO YOU "AS IS" AND "AS AVAILABLE." NO WARRANTY OR REPRESENTATION OF ANY KIND, EXPRESS OR IMPLIED, IS MADE BY THE COMPANY REGARDING HOW THE WEBSITE OR GAME OPERATES, OR REGARDING ANY INFORMATION, CONTENT, MATERIALS, PRODUCTS, OR SERVICES THE COMPANY MAKES AVAILABLE TO YOU.

USING THE PLATFORM IS DONE ENTIRELY AT YOUR OWN RISK. TO WHATEVER EXTENT THE LAW ALLOWS, THE COMPANY DISCLAIMS EVERY WARRANTY, EXPRESS OR IMPLIED, INCLUDING (WITHOUT LIMITATION) IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO GUARANTEE IS MADE THAT THE PLATFORM, ITS SERVERS, OR EMAILS SENT FROM THE WEBSITE ARE FREE OF VIRUSES OR OTHER HARMFUL ELEMENTS.

DELAYS, INTERRUPTIONS, OR FAILURES IN DELIVERING SERVICES OR DIGITAL ITEMS THAT RESULT FROM FACTORS BEYOND THE COMPANY'S REASONABLE CONTROL WILL NOT GIVE RISE TO LIABILITY ON ITS PART. NOR DOES THE COMPANY VOUCH FOR THE ACCURACY, COMPLETENESS, OR USEFULNESS OF ANY INFORMATION FOUND ON THIS WEBSITE, OR ENDORSE ANY OPINIONS, ADVICE, OR STATEMENTS IT CONTAINS.

IN NO EVENT WILL THE COMPANY, ITS AFFILIATES, OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS BE HELD LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES STEMMING FROM ERRORS, MISTAKES, OR INACCURACIES IN CONTENT; PERSONAL INJURY OR PROPERTY DAMAGE RESULTING FROM YOUR ACCESS TO OR USE OF THE WEBSITE; UNAUTHORIZED ACCESS TO OR USE OF OUR SECURE SERVERS AND/OR THE PERSONAL OR FINANCIAL INFORMATION STORED THERE; ANY INTERRUPTION OR HALT IN TRANSMISSION TO OR FROM OUR WEBSITE; OR BUGS, VIRUSES, OR SIMILAR PROBLEMS INTRODUCED THROUGH THE WEBSITE BY THIRD PARTIES. THIS EXTENDS TO ANY ERRORS OR OMISSIONS IN CONTENT AND ANY LOSS OR DAMAGE ARISING FROM CONTENT POSTED, EMAILED, TRANSMITTED, OR OTHERWISE MADE AVAILABLE THROUGH THE WEBSITE — REGARDLESS OF THE LEGAL THEORY INVOLVED (WARRANTY, CONTRACT, TORT, OR OTHERWISE) AND WHETHER OR NOT THE COMPANY HAD BEEN WARNED SUCH DAMAGES WERE POSSIBLE. FOR ANY AND ALL CLAIMS TIED TO OR ARISING FROM THESE TERMS, THE COMPANY'S TOTAL LIABILITY WILL NEVER EXCEED THE TOTAL SUM YOU PAID TO THE COMPANY DURING THE SIX MONTHS IMMEDIATELY BEFORE THE CLAIM AROSE.

22. TERMINATION

Our contractual relationship remains in force until either you or the Company brings it to an end. You are free to terminate this Agreement at any time simply by stopping your use of the Platform. For our part, we may terminate this Agreement whenever we choose and for whatever reason, without giving you prior notice, which may include denying you access to the Platform. Ending this Agreement does not affect any right or remedy we are entitled to under law or in equity. Once this Agreement is terminated, you must stop all use of the Platform along with any information or materials made available to you. Any provisions of this Agreement that, by their nature and context, are meant to outlast termination will remain in effect and fully enforceable after termination occurs.

23. THIRD-PARTY LINKS

From time to time, the Website may include links to third-party sites that we neither own nor run. Keep in mind that we hold no responsibility or liability for any content, advertising, products, or other material found on or accessible through those third-party websites, nor for the privacy or other practices of the third parties running them.

24. GOVERNING LAW

This Agreement and any claim related thereto will be governed by the laws of England and Wales, without reference to its conflicts or choice of law principles. Nothing in this Agreement shall deprive you of the protection afforded to consumers by the mandatory rules of law of the country in which you live.

All claims and disputes arising under this Agreement will be brought solely in any court located in England and Wales. You irrevocably submit and consent to the personal jurisdiction of such courts.

25. GENERAL TERMS

Should the Company choose not to enforce a particular provision of these Terms, or not respond to a breach committed by you or another party, this does not mean it gives up the right to enforce that or any other term later on, or to act on similar breaches in the future.

Where any term or provision of this Agreement turns out to be invalid or unenforceable, everything else in the Agreement continues to apply in full, with the problematic term or provision simply excluded from it.

You understand that neither this Agreement nor your access to or use of the Website creates any joint venture, partnership, employment, or agency relationship between you and the Company.

Nothing in this document is meant to grant rights or benefits to any third party.

Regarding your use of the Website and Services, this Agreement represents the complete understanding between you and us. Should a court of competent jurisdiction or an arbitrator determine that any provision here is illegal, void, or unenforceable, that provision will be revised to make it enforceable to whatever extent still fulfills its original purpose. And if even the revised version is found invalid, illegal, void, or unenforceable, this will not compromise the validity, legality, or enforceability of the rest of the Agreement.

Customer Support

Should you have any questions, concerns, or need support regarding our services or these Terms, feel free to reach our customer service team at support@grimforged.com.